

The Cabin Crew Training course is a complete training program, designed to train applicants to the level of proficiency necessary to enable them to operate as cabin crew members and issue them an EASA approved Cabin Crew Attestation. During the training program the applicant will complete all the instructional stages of both theoretical and practical training, under the supervision of Global Aviation. The training program is developed in accordance to Part-CC, and it is conducted by Global Aviation's team of instructors, with vast experience in the aviation industry.

PRE-ENTRY REQUIREMENTS

>> At least 18 years of age

>> Sufficient knowledge of English Language

>> Valid aero-medical Certificate

## THEORETICAL TRAINING

The theoretical training is comprised of 11 subjects and includes approximately 150 hrs of classroom training, inter-active video training, slide presentation, progress tests and sample exams. The theoretical training will supply the student with the necessary tools to qualify and work as cabin crew. The student will be taught to recognise and prevent safety, security and all flight related hazards. Each module defines the course of actions to be taken in all day to day tasks as well as all

unforeseen events which may occur. Various elements will be covered to enhance communicative and performance skills when dealing with diverse cultures on a daily basis. Each lesson is designed to address all relevant information and promote discussions so that critical thinking is created and encouraged. The course uses Global Aviation training material. The 11 subjects are:

#### **List of Cabin Crew Initial Training Course Subjects**

General Theoretical Knowledge of Aviation and Aviation Regulations

Communication

Introductory Course on Human Factors in Aviation and CRM

Passenger Handling and Cabin Surveillance

Aeromedical Aspects and First Aid

Dangerous Goods

General Security Aspects in Aviation

Fire and Smoke Training

Survival Training

General Standard Operating Procedures

In-flight Service / Grooming / Etiquette / Interview

# **CABIN CREW TRAINING**



### PRACTICAL TRAINING

The practical training is comprised of 2 subjects, Fire & Smoke Training and Water Survival Training. Fire and Smoke Training aims to train participants in the prevention and extinguishing of fire and use of fire fighting equipment on board an aircraft. Water Survival Training aims to train participants on the use of the life jacket, the raft and the contents of the survival kit. This course not only provides knowledge but also builds self confidence in order to deal with serious and possibly dangerous situations as a cabin crew member. The student will have the advantage of having all the knowledge needed to impress and conquer an interview. A clear understanding of what the cabin crew position entails and also gains the confidence to strive for that goal with increased chances of success upon applying to a major airline.

**Duration & Cost:** The duration of the course is 2 months. The cost of the Cabin Crew Training course is €1,500.

## CABIN CREW PROFILE

The role of Cabin Crew is to provide excellent customer service to passengers while ensuring their comfort and optimum safety throughout the flight. They are trained to deal with security and emergency situations which may arise and can administer first aid to passengers.

#### **REQUIREMENTS**

- >> At least 18 years of age
- >>> Be able to swim
- >>> Professional, businesslike, polite and mature
- >> Excellent communication skills
- >>> Flexible and dependable, excellent problem solving and team working skills
- Able to work with people of diverse culture
- Must have obtained an aero-medical report
- Can adapt to any situation

#### **TESTIMONIALS**

## Vasilopoulou Evangelia // Cabin Crew



Evangelia is currently employed as a Cabin Crew and she quotes: "First of all I would to thank you for giving me the opportunity to work as a cabin crew member and I feel

grateful that I joined your school and met your qualified instructors and guided me in the most proper way. For myself, I feel so proud for joining your school, met all of you one by one and I guarantee that I will never forget any of you and all things that you taught me. To conclude with, you were not just a school of learning, you were the best life experience and an inspiration for me. Thank you for everything."

## CAREER PROSPECTS

From the role of Cabin Crew you can progress to Cabin Crew Purser. In some airlines, this position is also known as the Senior Cabin Crew, moving on to becoming a Safety Training Instructor and finally, on to Cabin Managers or Cabin Service Directors.

Another career pathway for the cabin crew includes ground based positions in the aviation industry, progressed in the field of marketing, sales, HR and safety training. They may even decide to take on a position in the airport in various passenger services. It is a vast industry with numerous options and opportunities.

If you wish to pursue a career as a VIP Cabin Crew, then you can apply for a position in a private executive airline. This type of work is carried out with very important clients usually on privately owned aircrafts. The clients are typically prestigious and may include government officials or royal families.

Airlines recruit throughout the year so keep checking relevant websites regularly and make applications. Global offers career services to keep you up to date with the latest vacancies and help you prepare for every interview. Always research the airline you're interested in thoroughly and target your application accordingly.